

Completing your New Zealand Traveller Declaration For cruise travellers

Travellers arriving into Aotearoa New Zealand on a cruise ship need to complete a New Zealand Traveller Declaration (NZTD).

Our home is precious, a taonga. Please help to keep our tangata and our whenua – our people and our land – safe.

Do your digital declaration at TravellerDeclaration.govt.nz/cruise

About NZTD

Completing your declaration is free and you can do it on the NZTD app or the online form.

A separate New Zealand Traveller Declaration must be completed for each passenger, including children and babies.

It's okay to get someone to help you complete your declaration. You can complete a digital declaration on someone else's behalf, if they need support filling it out.

If you are a New Zealand visa or NZeTA holder, you still need to complete a NZTD.

When you can submit your digital declaration

You need to submit your digital declaration by the time the cruise ship has arrived at its first port in New Zealand. The earliest you can submit your declaration is 24 hours before you depart the last international port before you travel to New Zealand.

How to start a declaration

Using the NZTD app, which you can download at the [App Store](#) or [Google Play](#).

1. Connect to the internet and download the NZTD app. We suggest doing this when you have a reliable internet connection.
2. Start your declaration while you are online.
3. You can continue to fill it in without an internet connection or during your voyage (the app will show that offline mode is on).
4. You need to complete and submit your declaration by the time you reach your first port in New Zealand. You will need to be connected to the internet to submit your declaration.

Using the NZTD online form

Alternatively, you can complete your declaration using the online form. You will need to be connected to the internet to use the online form at TravellerDeclaration.govt.nz/cruise

Check with your cruise line about internet options that might be available onboard.

Making changes to your digital declaration

Once you have started your declaration, you will be emailed a reference number that you can use to review, complete or make changes to your declaration.

When you arrive in New Zealand

Your digital declaration is linked to your passport. It is automatically checked when you arrive.

If you are unable to complete a digital declaration, you can complete a paper declaration – you do not need to do both.

Contact centre details

If you have any questions about the New Zealand Traveller Declaration, phone our contact centre. It is open 24 hours a day, 7 days a week, including public holidays.

- **+64 4 931 5799** – for international callers (please note that charges may apply from your service provider)
- **0800 359 269** – toll free number in New Zealand
- **1800 359 269** – toll free number in Australia

Or you can send us an online message via TravellerDeclaration.govt.nz/contact

We aim to respond within 12 hours.

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